



CENTRAL ELECTRIC POWER ASSOCIATION

A tradition of dependable, hometown service since 1937

CARTHAGE: 601-267-5671 | PHILADELPHIA: 601-656-2601 | RANKIN: 601-829-1201 | SEBASTOPOL: 601-625-7422

107 EAST MAIN STREET • CARTHAGE, MS 39051



AUTOMATED METER READING

Coming soon!

The following list of frequently asked questions will provide additional details pertaining to AMR.

Q: What is automated meter reading (AMR)?

A: Automated meter reading (AMR) systems use a digital meter to send meter reading data remotely, eliminating the need to read meters manually.

Q: Why is Central Electric installing AMR?

A: Benefits to utilizing the cellular AMR system includes saving money on meter readings, efficient power outage response, and easier diagnosis of high energy bills. As we enhance the system, more benefits will become available to our members.

Q: When will AMR happen?

A: The project is expected to begin in early 2025.

Q: Who will be changing the meters?

A: We will utilize contractors to install the meters.

Q: Will I need to upgrade my meter base?

A: Probably not. The AMR meters fit right into the same meter base as your current meter. But, if our AMR installers discover your meter base is broken or needs maintenance, you'll need to call a licensed electrician to fix the problem. The meter base at your home or business is part of your electrical system, just like the breaker panel or wiring inside the walls. Central Electric's service rules require member-owners to provide a suitable meter base and keep it in good working order as a condition of receiving electric service from the cooperative.

Q: Do I have a choice in getting an AMR meter?

A: No. AMR meters will be installed on all accounts.

Q: How much is AMR going to cost member-owners?

A: There will be no additional cost to the member-owner to install the AMR system.

Q: What information does the AMR meter report?

A: The AMR meter reports electric use and power interruption data.

Q: What day of the month will the new meters be read?

A: The AMR meters will actually report electric use daily.

Q: Will Central Electric still do meter inspections?

A: Routine inspections of meters will continue, so we can spot safety hazards, maintenance issues, theft, or other problems.

Q: Will the AMR meter notify Central Electric when the power goes out?

A: Yes, but we still recommend that you report any disruption of service. Our phone numbers are the same: 601-267-5671; 601-625-7422; 601-656-2601; 601-829-1201.

Q: What benefits does the AMR system provide?

A: Here are the top reasons why AMR is a good move for Central Electric and our members:

- Saves money,
- Reduces visits to your home/property,
- Reduces the potential for misreads and data entry errors,
- Provides easy, quick, inexpensive meter re-reads,
- Enhances accuracy of electric bills,
- Contributes to more efficient outage restoration,
- Enhances troubleshooting service problems,
- Quickly spots meter tampering and energy theft, and
- Allows for additional member services in the future.